



**Official announcement statement
By the
Honourable Benitha Imbamba
Chairperson of ERONGO REGIONAL COUNCIL:
ON 8th May 2024**

**OFFICIAL ANNOUNCEMENT, STATEMENT BY
CHAIRPERSON OF THE ERONGO REGIONAL COUNCIL AT
THE 339th ORDINARY REGIONAL COUNCIL MEETING OF
2024, HELD ON THE 8th MAY 2024 AT THE ERONGO
REGIONAL COUNCIL CHAMBERS AT 10H00.**

Honourable Governor
Honourable Councillors
Chief Regional Officer
All Management Cadre
Distinguish guests
Members of the media
Members of the public
Ladies and gentlemen

Good morning

It is with great honour and privilege to address this August house and to welcome all Honourable Members and each and every one present today in this Chamber.

Let me start off the business of today by congratulating the Erongo Regional Council technocrats for continuous exceptional performance, even during odd circumstances. I am pleased to share that we have yet again been rated as the top achiever in the customer service charter development stage. It is now three consecutive years that Erongo Regional Council has been rated the best performer from all other Regional Councils in the country. I trust that we will keep the momentum for the years to come. Be rest assured that the Regional Councillors are ever proud of your performance, and pledge once again our support and guidance – in our pursuit for good governance.

Honourable Regional Councillors

Customer Service is the crucial element of our mandate, and we should by all times be mindful of our promises we made to ourselves and to those we serve. We should be mindful to deliver our services effectively and efficiently, at least with a smile. No one should be left out. The efforts of the Customer Service Charter Implementation Team are duly acknowledged.

However, we need to keep sensitizing the importance of customer service charter to each and every staff member including the Regional Councillors, to live up to the promises we made. There is no excuse of being complacent and doing things as usual. Times have changed and if we want to be effective, we need to change our mind-set and start thinking “out of the box” to make the Council a leading regional council in Namibia, priceless momentum we have failed to maintain.

Honourable Governor

Fellow Honourable Regional Councillors

Esteemed members of the media

As the institution we are performing exceptionally well, while we lack in some areas.

In recent concluded Annual Review for 2022/23 Financial Year, it was evident that we need to accelerate our monitoring and evaluation of service delivery. Here, I will make a specific reference to the capital projects. We should bear in mind that the population of Erongo Region

is growing fast and we need to adjust our activities accordingly to meet the demands of these electorates.

I am pleased to have noted that the Regional Councillors have in consultation with the Control Administrative Officers in their respective Constituencies, identified areas of improvement of livelihoods of our citizenry. Having listened to the presentations myself, I can attest that this is the way we should be working and it's my plea that the annual plan for 2024/2025 Financial Year will be executed with speed to ensure we uplift our communities from the yoke of poverty and inequalities.

Honourable Regional Councillors

Having said that, there were numerous activities that the leadership of the Erongo Regional Council attended to, during the month under review.

1. Attended the Review meeting of the Regional and Constituency Development Fund Bill in Mariental.
2. Supported the Erongo soccer and netball teams that participated in the annual Namibian Newspaper Cup Tournament that took place in Gobabis. Unfortunately, we were not able to succeed. I want to emphasise the point that, sport unifies and therefore we should work with all sport codes in our constituencies and have our youth prepared at all times.
3. Regional Councillors participated in the Annual Plan meeting, where we made privy to the review process as well as the formulation of programmes for the current financial year.

Honourable Regional Councillors
Members of the media

According to Performance Management Policy for Public Service of Namibia, in order to streamline the quest for improved service delivery in the Public Service in Namibia, several attempts were made to help transform the public service of Namibia into a high performing public institution. As such the Performance Management System is one of the reform initiatives and strategic tools designed to managed organisational, individual and team performance in order to realise organisational goals.

Erongo Regional Council, as the subnational government subscribes to this high principles of performance management, it is therefore in line with this provision that the Chief Regional Officer, as the Accounting Officer of the institution will today demonstrate his commitment to uphold the mandate and effective service delivery by signing his Performance Agreement for 2024/25 Financial Year. This is being done to promote value and entice our employees about the need to be accountable and demonstrate our commitment towards realising the dream of robust and well managed Regional Council. On this note, and as I conclude, I humbly request our CRO to kindly make way to the podium to sign his performance agreement. On behalf of my fellow Regional Councillors, we pledge our utmost support to you as you steer the ship ashore.

Fellow colleagues, let's go out and serve the Erongo Region's inhabitants and the Namibian nation at large. Let's be consistent and display transparency at all times. May the God Almighty bless us all.

Thank you very much for listening.