



**Official announcement statement
By the
Honourable Benitha Imbamba
Chairperson of ERONGO REGIONAL COUNCIL:
ON 4th August 2023**

**OFFICIAL ANNOUNCEMENT, STATEMENT BY
CHAIRPERSON OF THE ERONGO REGIONAL COUNCIL AT
THE 328th ORDINARY REGIONAL COUNCIL MEETING OF
2023, HELD ON THE 4th AUGUST 2023 AT THE ERONGO
REGIONAL COUNCIL CHAMBERS AT 10H00.**

Honourable Governor
Honourable Councillors
Acting Chief Regional Officer
All Management Cadre
Distinguish guests
Members of the media
Members of the public
Ladies and gentlemen

Good morning

It is with great honour and privilege to address this August house and to welcome all Honourable Members and each and every one present today in this Chamber.

Let me start off the business of today by congratulating the Erongo Regional Council technocrats for continuous exceptional performance, even during odd circumstances. I am pleased to share that we have been rated as the top achiever in the customer service charter. We the Regional Councillors are ever proud of your performance, and pledge that we give support and guidance were needed.

Honourable Regional Councillors

Customer Service is the crucial element of our mandate, and we should by all times be mindful of our promises we made to ourselves and to those we serve. We should be mindful to deliver our services effectively and efficiently with a smile. No one should be left out. Well done the Customer Service Charter Implementation Team for keeping us at toes,

and for reminder us of our promises and standards. However, we need to keep sensitizing the importance thereof, and each and every staff member including us the Regional Councillors should live up to the promises we made. There is no excuse of being complacent and doing this as usual. Times had change and if we want to be effective, we need to change our mind-set and start thinking “out of box” to make the Council a leading regional council in Namibia.

Fellow Honourable Councillors

At times we forget our mandate as the Regional Councillors, in short, we are to guide and give support to the Management and staff of the Council to performance to the best of their ability. It is also important that we study our code of conduct, and that all the resolutions taken in this August house are the collective efforts. Confidentiality has become a concern. It seems like issue discussed here are publicized without all of us being on board. I thus urge that we should refrain creating unnecessary mistrust in our society. Our mandate is not to divide our people but to unite.

Honourable Regional Councillors

Honourable Regional Councillors

Madam Acting CRO

As stakeholders relations are the crucial elements of development, we will continue to engage with relevant stakeholders in the Region in cooperations and collaborations with the Governor, the Local Authorities and community at large.

With these few words, let's go out and serve the Erongo Region inhabitants and the Namibian nation at large. Let's be consistent and transparent at all times. May the God Almighty bless us all.

Thank you very much for listening.