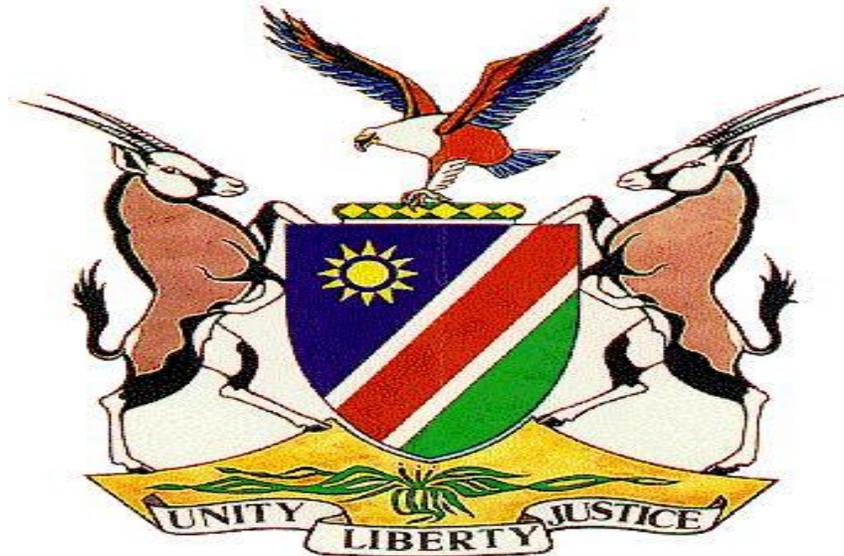


# REPUBLIC OF NAMIBIA



## OFFICE OF THE ERONGO GOVERNOR

ADDRESS BY HONORABLE NEVILLE ANDRE ON THE  
OCCASION OF THE ERONGO REGIONAL STAFF  
MEETING

JUNE 04, 2021

ERC HEAD OFFICE- PROCUREMENT HALL,  
SWAKOPMUND

- **Director of Ceremonies** – Mr. G. Salyani
- **Honorable Ciske-Howard Smith** – Chairperson of the Erongo Regional Council
- **Honorable Regional Councillors** present
- **Ms. Ludmilla Habate Doeses** - Chief Regional Officer
- **Esteemed Staff of the Erongo Regional Council**
- **Distinguished Members of Media**
- **Ladies and Gentleman**

**Good afternoon,**

I am very pleased to have been invited to this important meeting and to meet hands on with the people who make it happen in our Region.

As politicians we rarely have chances to interact with the planners and implementers of Government Policy: The Civil Servants. I am equally happy that I am joined today by other politicians, so that we collectively celebrate the achievements of our technocrats, but most importantly to motivate them, providing them with the necessary platforms, facilities and equipment to carry out their work effectively and efficiently.

I must also add a new phenomenon to the conundrum, which is employee wellness. Physical wellness alone cannot contribute to a conducive working environment; however mental wellness equally contributes to success in the work place. Therefore, the importance of employee wellness programs cannot be over-emphasized.

The Government of the Republic of Namibia is focused on improving the performance of all its institutions and employees for the benefit of our citizens. Consequently, all arms of Government and their entities are expected to periodically review staff performances and celebrate the hard working and deserving civil servants.

Good Service Delivery and Excellent Service Delivery should be at the core of each and every public servant. We need to be efficient and effective in our service delivery. We need public servants who diligently follow up and timeously responds to correspondences in line with the various public service charters.

We need public servants to be courteous and greet and treat each client as if he or she is the Head of State or Governor or Councilor. Our people should leave the public offices with a smile, even though he or she did not get the answers they were looking for, but at least the way they were treated, should be satisfactory. We need to put our people first. We also need to assist our people by picking up the phone and urge the next office to assist them, rather than to send them from post to pillar, particularly when they have to drive from far afield.

Covid – 19 have affected us all in so many ways, some of us have lost colleagues, some of our colleagues in the same offices have contracted the virus, some of us had to adopt new ways of executing our duties. Most of us were not comfortable with the new normal, but I am sure as time went on, we all fitted into the new normal.

As public servants let us strengthen the health and safety regulations to curb the further spread of the virus. Let us where possible utilized the social media platforms for large meetings and let us avoid organizing large gatherings.

Employment in Namibia is a most sought after commodity, therefore my plea to the public servants is to guard their jobs diligently. Do not come late to work, do not come to work under the influence, respect your colleagues, don't embarrass each other in front of the public, discuss differences by utilizing the existing human resources platforms. Do not victimize each other.

Let us as politicians and staff pull in the same direction to achieve the successful implementation of our National Development Goals, under NDP5, the Harambee Prosperity Plan 2, Vision 2030, the United Nations Development Goals, but most importantly our own aligned 5 year Strategic Plans and Annual Plans.

Finally, I wish to congratulate all award those receiving awards today for their hard and dedication. In the same vein I would like to implore on those who did not any award get this year to put in more effort towards achieving the collective strategical objectives.

**I thank you.**